

Behavior Support PowerPoint Training on “Understanding behaviors”

Staff Name: _____

Date: _____

Case Example:

Mr. A is a 70-year-old resident with dementia who currently lives in a memory care. Mr. A would watch the staff giving report at change of shift in the hallway. He would rise from his chair in the group room and attempt to join them. Staff would redirect him to his chair and let him know they would be with him as soon as they were done. After a couple of minutes, he would rise again and attempt to join them. The staff were puzzled by this as he had already been toileted. They would redirect him. He became increasingly agitated as he was redirected. This happened each day at report time. He would become agitated to the point of being aggressive. Sometimes he would yell at the staff and other times he would become combative towards the staff.

