



Rapid Engagement Oregon Pilot Memorandum of Agreement

Rapid Engagement is a system transformation project in Oregon that aims to make it easier, faster, and more user-friendly for people in need to get behavioral health services right away. The Rapid Engagement pilot was inspired by the [Treat First model in New Mexico](#) and is a trauma-informed and person-centered approach to behavioral health access. In partnership with the Oregon Health Authority (OHA), the Association of Oregon Community Mental Health Programs has facilitated a multi-stakeholder planning process and is embarking on a pilot to design and test Rapid Engagement in Oregon.

This Memorandum of Agreement (MOA) aims to clarify the expectations for this pilot between AOCMHP, the provider organization, and CCO participants to ensure that the objectives of the pilot are met in order to demonstrate the value of the Rapid Engagement concept and initiate statewide roll out. To this end, AOCMHP asks all pilot participants to review this MOA and to sign and return to AOCMHP prior to the pilot start date.

AOCMHP agrees to:

- a. Support participating providers to assess and enhance readiness to start using Rapid Engagement as their default access model with new clients.
- c. Help providers identify and improve key workflow, documentation requirements, team-based process design, and billing codes to implement Rapid Engagement successfully.
- b. Provide direct support for implementation planning and iterative, rapid-cycle process improvement for organizations starting to implement Rapid Engagement.
- d. Establish process and requirements for evaluation. Contractor will provide data and information on outcomes, experience and other measures at pre-determined points in the process and will include a final report at minimum. The data and reporting will include but not be limited to:
 1. Evaluation of outcomes related to continued treatment and/or referral to community resources.
 2. Evaluation of outcomes related to health inequities/social determinants of health.
 3. Participant feedback on the process.
 4. Qualitative reporting regarding the experience of consumers and workforce stakeholders.



Pilot providers and Coordinated Care Organizations agree to participate in:

- a. Evaluation
 - a. Defining Measurement specifications and data collection and reporting procedures
 - b. Data collection, reporting and other Evaluation activities conducted by the University of Oregon
- b. Implementation
 - a. Rapid Engagement pilot launch and implementation planning sessions
 - b. Resolution of Rules and billing issues with OHA
 - c. Development of organizational implementation plans, including:
 1. Identify and convene implementation team
 2. Clinical implementation model
 3. Change management and internal communication
 4. Rapid cycle process improvement
 5. Consumer co-design
 - d. Executing organizational implementation plans to optimize learning, operational testing and advancement of the Rapid Engagement pilot
- c. Learning communities and development of training materials for onboarding future providers and CCOs to contribute to spread plans

Payment Arrangements

- First payment of \$25,000 will be disbursed to the pilot provider on May 3 if MOA has been signed.
- Final payment of \$25,000 will be disbursed to the pilot provider on September 6.

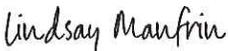
Payments may be sent electronically or by mail. Please indicate your preference with the payee email or mailing address below:

627 NE Evans St. McMinnville, OR 97128

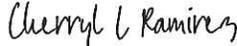


ASSOCIATION OF OREGON COMMUNITY MENTAL HEALTH PROGRAMS

Having read the Rapid Engagement MOA in its entirety, I am in agreement with the expectations.

Lindsay Manfrin	<small>DocuSigned by:</small>  <small>23E6D90AEFD94D5...</small>	4/14/2022
<i>Provider Pilot Name – Please Print</i>	<i>Signature</i>	<i>Date</i>

Seamus McCarthy	<small>DocuSigned by:</small>  <small>1382C1300BA9443...</small>	4/6/2022
<i>CCO Pilot Name – Please Print</i>	<i>Signature</i>	<i>Date</i>

Cherryl L Ramirez	<small>DocuSigned by:</small>  <small>6CA523D4E6B0486...</small>	4/6/2022
<i>Rapid Engagement Pilot Lead, AOCMHP</i>	<i>Signature</i>	<i>Date</i>