

14 JUL 24 P2:25

Keri Hinton

From: Laura Tschabold
Sent: Thursday, July 17, 2014 5:07 PM
To: Allen Springer; Kathy George; Mary Starrett
Cc: Anne Britt; Keri Hinton; Brian Van Bergen; Gayle Jensen
Subject: Change Fund

Commissioners – I recently learned that in the past our office has not provided change to transit riders who come into our office to buy bus passes and who don't have exact change. They have been sent over to the Clerk's office for change if they do not have the exact amount of the bus pass.

I don't feel this is providing good customer service to our citizens – plus it has become a burden to the staff in the Clerk's office. Keri and I would like to establish a change fund in the amount of \$20 for this purpose. This requires board action.

Anne, please place this email in the agenda folder for Board consideration at next week's Informal Session.

Thanks, Laura

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