

14 MAY -1 P3:49

**SECOND AMENDMENT TO
INMATE TELEPHONE SERVICE AGREEMENT**

THIS SECOND AMENDMENT ("SECOND AMENDMENT") TO INMATE TELEPHONE SERVICE AGREEMENT dated April 25, 2002 (the "Agreement"), amends and revises that certain Agreement, including the Renewal and First Amendment ("First Amendment") to Agreement dated July 29, 2009, by and between **Yamhill County Sheriff's Office**, with an address at 535 NE 5th Street, McMinnville, Oregon 97128-4595 and acting through its Sheriff and Board of Commissioners ("Premise Provider"), and **Global Tel*Link Corporation**, a Delaware corporation having its principal place of business at 12021 Sunset Hills Road, Suite 100, Reston, VA 20190 ("Company").

WHEREAS, Company provides inmate telephone services to the Yamhill County Sheriff's Office; and

WHEREAS, Company and Premise Provider now desire to further amend the Agreement to reflect that the parties agree to extend the term of the Agreement and further modify the Agreement.

NOW, THEREFORE, the parties hereby agree to amend the Agreement as follows:

1. Extend the Agreement for an additional three (3) years beginning on June 1, 2014. Thereafter, the Agreement may be renewed for two additional one year terms.
2. Upon execution of this Second Amendment, the remuneration in section 4 of the Agreement shall be increased from forty-one percent (41%) to fifty-three percent (53%).
3. Upon execution of this Second Amendment, Company shall provide Premise Provider with the Visitation Scheduler in accordance with Exhibit A.
4. Upon execution of this Second Amendment, the fees in Exhibit B shall be added to the existing fee structure and effective immediately.
5. Upon execution of this Second Amendment, Company shall (a) pay Premise Provider a one-time signing bonus of fifteen thousand dollars (\$15,000.00) as consideration for the three year extension of the Agreement and (b) upgrade the Premise Providers current platform to the new ICMv platform.
6. The following Exhibits are hereby made part of the Agreement and are attached hereto:

Exhibit A – VisManager Features

Exhibit B – Fees

7. Except as set forth above, there are no other revisions or amendments to the Agreement or to the obligations of PCS or the Client.
8. In the event of any inconsistencies between the terms and conditions contained in the Agreement and the terms and conditions contained herein, the terms and conditions contained herein shall control.

IN WITNESS WHEREOF, this Fifth Amendment has been executed by duly authorized representatives of the Parties as of the date first set forth above.

Yamhill County Sheriff's Office

GLOBAL TEL*LINK CORPORATION

By: [Signature]

Name: Jack Crabtree
Title: Sheriff

By: [Signature]

Name: Jeffrey B. Haidinger
Title: President & COO

YAMHILL COUNTY BOARD OF COMMISSIONERS

By: [Signature]

Name: Mary P. Stern
Title: Chair - Board of Commissioners

Approved As To Form
by [Signature]
Christian Eocnisch
County Council
Yamhill County

Accepted by Yamhill County
Board of Commissioners on
4/24/14 by Board Order
14-227

EXHIBIT A

VisManager Features

The Visitation Management Software includes the following modules, features, and functionality:

Visitation Scheduling

- Facility Registration and Scheduling
 - ID card reader capable
- Public Web-Based Registration and Scheduling
 - Multilingual web interface
- Professional Web-Based Registration and Scheduling
 - Set unique policies for professional visitors
- Walk-In Visitation Appointments
 - Use same policies quotas, and restrictions as scheduled visits
 - Set durations and start delays to allow time to reach stations
- Automated Inmate Updates and Cancellation Notices
 - Inmate bookings, housing unit movements, status changes, and releases are immediately propagated throughout the system, providing up-to-date visitation schedules
 - Automatic rescheduling of affected visits. If visits cannot be rescheduled, they are cancelled and visitors are notified via email, eliminating the need for visitation staff to manually notify visitors.
 - Automatic email notifications protect confidentiality of visitors' personal contact information

Fully Configurable Policies

- Quotas
 - Set quotas for both inmates and visitors
 - By day or by week
 - Ability to set different quotas for different housing units
- Custom visitation schedules for different housing units and visitation centers
- Assign staff users to user groups with specific privileges
- Inmate & Visitor Restrictions
- Reconfigure policies at any time without the need for redeployments or further development

JMS/OMS Integration

- Designed to work with any inmate management system software
- One-way data transfer
- Inmate management software provides the inmate's basic information and housing unit location
- Capable of importing inmate events, visitors, restrictions and approved visitors from the inmate management software

Data Reports

Visitor Warrant Check

- When data is provided by the facility into the scheduling software

Visitation System Automation

- Inmate bookings, movements, and releases automatically propagate
- Automatic rescheduling of affected visits
- Automatic email cancellation notifications if visits cannot be rescheduled

- Ability to automatically match visitors to wheelchair-accessible stations

Conflict Checking

- Inmate and station availability
- Inmate and visitor quota verification
- Inmate and visitor restrictions
- Housing unit visitation schedules
- Visitation center hours
- Schedule events as exceptions to regular visitation schedule (holidays, lock-downs, maintenance, etc.)
- Number of visitors allowed per visit

ID Card Reader

- Can be used for visitor registration, scheduling, and check in
- Visitation kiosks can be equipped with ID card readers

EXHIBIT B
Fees

Convenience Deposit Fees		
Account Deposit Fees	When Applied	Amount
Automated IVR/Web Site Deposits*	Per Transaction	\$6.95
Live Operator Deposits*	Per Transaction	\$8.75

County	Company	Pre- Pay Charge
Wenton	Legacy Inmate Comm	One Time \$7.99 Replenish \$1.50
Lane	GTL	Automated \$6.95 Operator \$8.75
Multnomah	Securus	Automated \$7.95 Moneygram \$10.99 Western Union \$11.95
Lincoln	Unknown	\$8.00
NORCOR	Telmate	Operator 9% of transaction plus \$6.95 Automated 9% of transaction plus \$5.95
Marion	Telmate	Operator 9% of transaction plus \$6.95 Automated 9% of transaction plus \$5.95